



PROGRESSIVE TECHNOLOGY PROJECT

How to Make Your
COMMUNICATIONS
ROCK



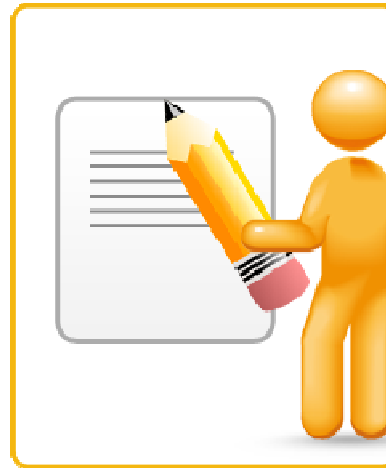
Communications are woven into almost everything.



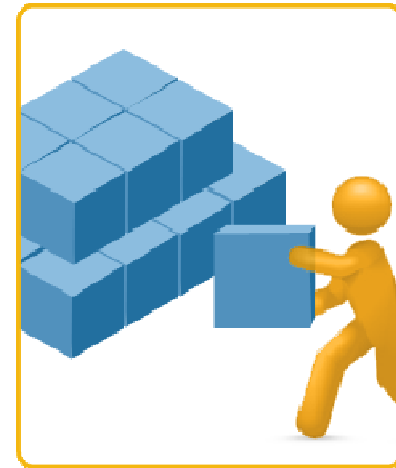
ORGANIZING



FUNDRAISING



**DEVELOPING
FRAMES &
MESSAGES**

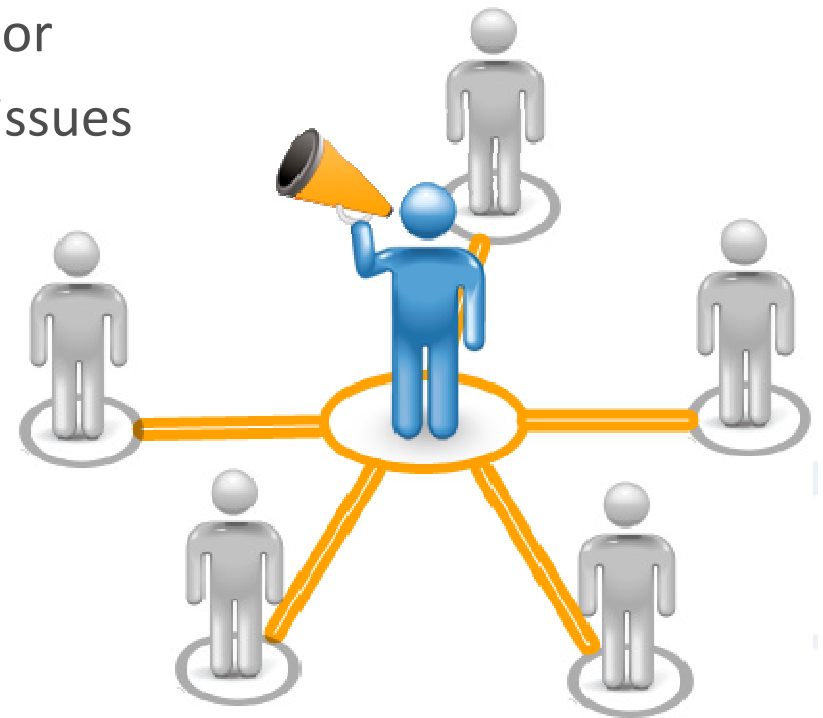


**CREATING &
CARRYING OUT
CAMPAIGNS**

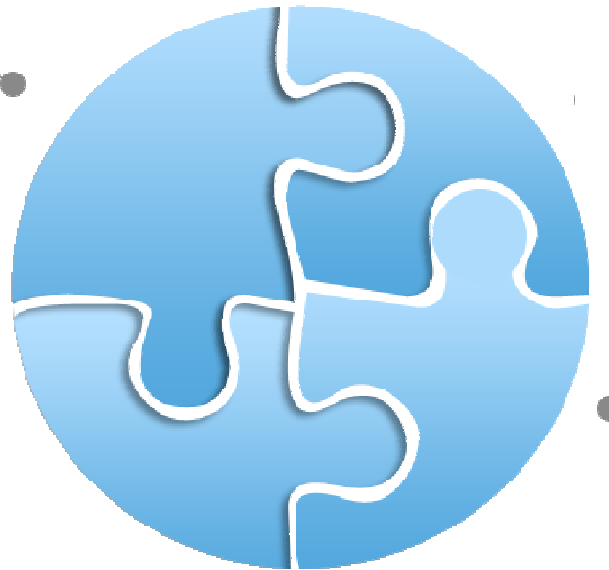


Our working assumption is that your organizations want to:

- Reach more people
- Reach a broader audience
- Reach people in a deep way
- Change people's understanding/behavior
- Frame and control the debate on your issues

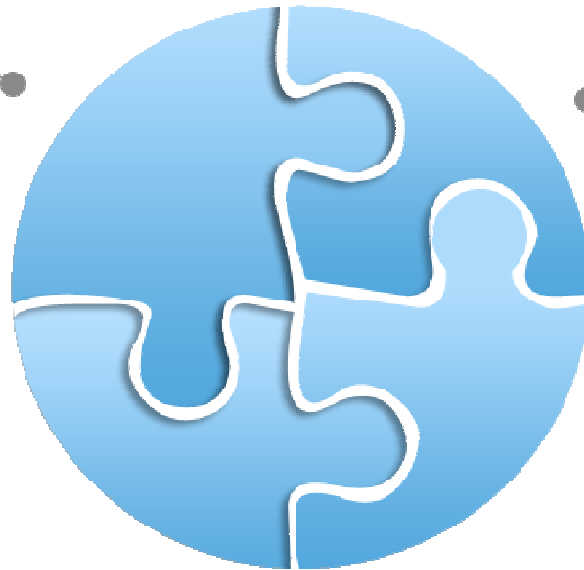


**Organizational
Communications
Practices**



**Organizational
Communications
Practices**

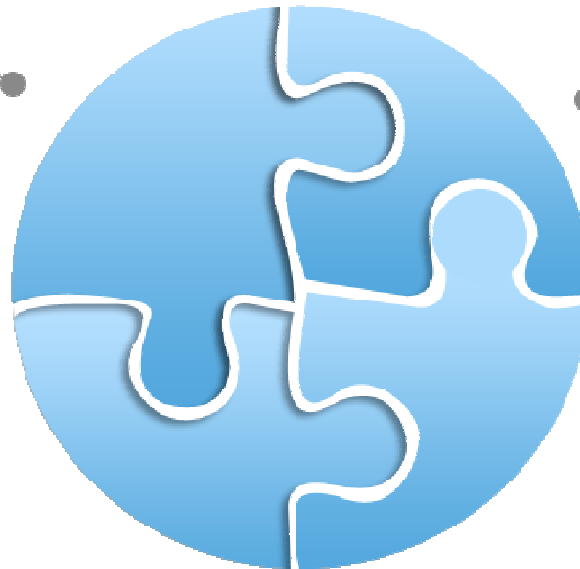
**Organizational
Infrastructure**



**Organizational
Communications
Practices**

**Organizational
Infrastructure**

Tools & Skills

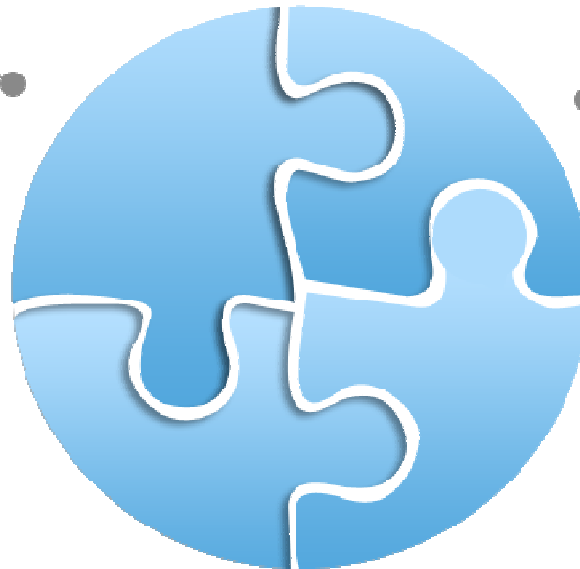


**Organizational
Communications
Practices**

**Organizational
Infrastructure**

Tools & Skills

**Organizational
Culture**





Organizational Communications Practices

The Essentials

1. Be clear about your goals





Organizational Communications Practices

The Essentials

1. Be clear about your goals
2. Identify your audience





Organizational Communications Practices

The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan





Organizational Communications Practices

The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages





Organizational Communications Practices

The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again





Organizational Communications Practices

The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again
6. Refine your activities, approach, messages





Organizational Communications Practices

The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again
6. Refine your activities, approach, messages
7. Evaluate your work





Organizational Communications Practices

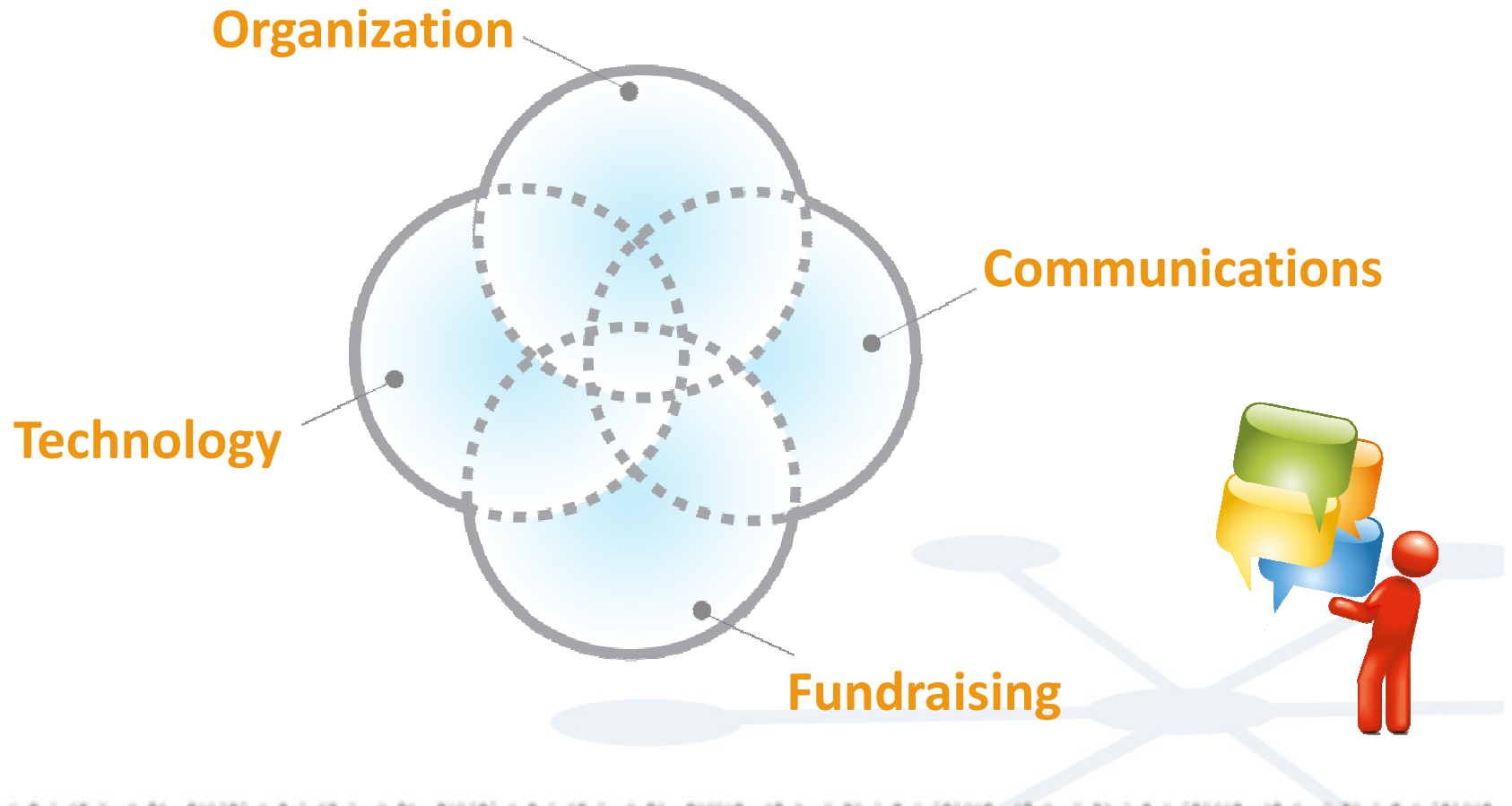
The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again
6. Refine your activities, approach, messages
7. Evaluate your work
8. Build on what you learned





Organizational Communications Infrastructure





Organizational Infrastructure

- Lots of staff involvement
- Have a communications 'conductor'





Tools & Skills

- Database
- Website
- Facebook
- Twitter
- E-tools
- Photos & videos





Organizational Culture

- Shared approach
- Skills-building
- Everyone 'touches' communications
- Coordination not dependency





Organizational Culture

Get out and
walk the dog!

